



LUCY LANG
Inspector General

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March 24, 2023

Douglas Lentivech, Esq.
Deputy Commissioner
Office of the Professions
New York State Department of Education
80 Wolf Road, Suite 204
Albany, New York 12205-2643

Re: NYS IG 2983-316-2021

Dear Deputy Commissioner Lentivech:

The Offices of the New York State Inspector General has concluded an investigation of a complaint regarding New York State Registered Nurse [REDACTED] [REDACTED] (nee [REDACTED] [REDACTED] which found that while employed with the New York State Department of Corrections and Community Supervision (DOCCS), [REDACTED] [REDACTED] accessed DOCCS confidential medical records of her estranged husband, [REDACTED] [REDACTED] a former incarcerated individual, and, without authorization or consent, provided an image of a portion of those records to several of his family members and other individuals via Facebook Messenger.

Specifically, the investigation found that in 2020 or 2021, [REDACTED] [REDACTED] discovered that [REDACTED] [REDACTED] had sent an image of a portion of his DOCCS medical records though Facebook Messenger to his three sons and their mothers. Neither DOCCS nor [REDACTED] [REDACTED] were aware of or had consented to this disclosure of [REDACTED] [REDACTED] confidential medical information. Additionally, one of [REDACTED] [REDACTED] sons testified to the Inspector General that on January 15, 2020, he received an image of the medical record at issue from [REDACTED] [REDACTED] via Facebook Messenger. This message, still retained on the son's phone, was provided to the Inspector General. The investigation further found that the medical record at issue had originated from DOCCS, and [REDACTED] [REDACTED] while assigned to Albion Correctional Facility, a medium-security facility for women, had access to those records.

In a separate investigation of the allegation, DOCCS' Office of Special Investigations obtained a statement from [REDACTED] [REDACTED] in which she admitted that in December 2019, without authorization, she accessed DOCCS' computer system, printed a medical record for [REDACTED] [REDACTED] and sent it via Facebook Messenger to others including his son and another individual. In April 2022, [REDACTED] [REDACTED] resigned from DOCCS.

I am providing the findings of the investigations to the New York State Department of Education Office of the Professions for any action deemed appropriate regarding licensee [REDACTED] (nee [REDACTED] a New York State Registered Nurse. The investigative files are available for your review.

If you require further information, please contact Deputy Inspector General Jeffrey J. Hagen at [REDACTED] or Jeffrey.Hagen@ig.ny.gov.

Sincerely,

A handwritten signature in cursive script that reads "Lucy Lang".

Lucy Lang
Inspector General

cc: Daniel Morton-Bentley, Esq.
General Counsel
New York State Education Department