



STATE OF NEW YORK
OFFICE OF THE INSPECTOR GENERAL

EMPIRE STATE PLAZA
AGENCY BLDG. 2, 16TH FLOOR
ALBANY, NEW YORK 12223
(518) 474-1010

Catherine Leahy Scott
INSPECTOR GENERAL

61 BROADWAY, SUITE 2100
NEW YORK, NEW YORK 10006
(212) 635-3150

65 COURT STREET, 5TH FLOOR
BUFFALO, NEW YORK 14202
(716) 847-7118

July 24, 2014

Elizabeth Cronin
Director
New York State Office of Victim Services
Alfred. E. Smith State Office Building
80 South Swan Street, 2nd Floor
Albany, New York 12210

Re: NYSIG 0779-056-2011

Dear Ms. Cronin:

I am writing in follow-up to my January 2014 report concerning Office of Victim Services (OVS) Agency Services Representative ██████████'s improper involvement in essential personal property claims concerning her family members.

As noted in our report, in light of our finding that ██████████ acted improperly with respect to three essential personal property claims, my office undertook an audit of 318 of ██████████'s completed claim reviews, approximately 22 percent of the claims she processed during the final year of her employment at OVS. Of those 318 claim reviews, we found eight that contained anomalies. Of these eight, I am referring for additional review by OVS three cases in which we found indications that the claims may have been inappropriately approved or denied.

Related to this review, enclosed are copies of documents from our confidential investigative file. These documents are the property of my office and are being loaned to OVS. The documents should be used only for official business and stored in a secure location. The documents, or information contained therein, should not be disclosed to anyone other than those authorized and directly involved in OVS's internal review without consulting me and should not be produced pursuant to the Freedom of Information Law without the approval of my counsel's office. When you no longer need the documents, they should be returned to this office at the address above.

Within 45 days, please advise me of the results of OVS's review of the enclosed materials. If you have any questions, please contact Deputy Inspector General Audrey Maiello Cunningham at 518-474-1010.

Sincerely,

A handwritten signature in black ink, appearing to be 'S/LS', written over a horizontal line.

Catherine Leahy Scott
Inspector General

Enc.